



**Subject:** Target Hospitality – COVID-19 Preparedness

Dear Guest,

Amid the continuing novel coronavirus (COVID-19) outbreak, we have been taking proactive steps to safeguard the health and wellbeing of our guests and staff. Moreover, as part of our crisis preparedness plan we have invested in resources and worked with experts to establish protocols and procedures to mitigate risk and ensure our business is capable of functioning during and after disruptive events.

Safety as well as open, transparent communication have always been top priorities at Target Hospitality. As the current situation continues to evolve, we wanted to provide an update on the steps we are taking to protect your workforce and give them peace of mind. Beyond our very high baseline performance for maintaining sanitary conditions in food preparation and general living conditions, we have outlined below additional measures we are taking.

- **CLEANING OF FACILITIES**

We are coordinating with the facilities teams at each of our locations to implement enhanced cleaning and sanitizing practices in all buildings, which includes more frequent cleanings. We have also introduced a new cleaner that is most commonly used in hospital and nursing homes as a broad spectrum sterilant to help reduce the potential of contamination. We are paying extra attention to high-touch surfaces, such as door-knobs, hand railings, workstations, bathrooms, office equipment, etc. We have also increased access to hand sanitizers in common areas and are working with our suppliers to replenish high-demand preparedness products.

- **FOOD SAFETY- DINING HALL**

In addition to our normal sanitary precautions, we are temporarily shutting down our self-service stations including the salad bar, sandwich stations etc. We will have ready made sandwiches, and you will be able to order your salad at the window. We are doing this as a precaution since there has yet to be an established connection between food and COVID-19. As things normalize we will return to our prior operations.

- **LODGE ISOLATION AREAS**

Common areas will begin being closed down immediately, like the recreation rooms and gym areas until further notice. The laundry rooms will still be available.

We are also posting signage to alert all guests/staff to notify the lodge managers if they are feeling ill, please use our Text the Manager feature, located on the Target Hospitality app, as well as the number located inside your lodge room.

Each lodge has identified an area that could, if needed, be isolated to move sick guests/staff in. These areas may not be guaranteed and may change based on occupancy. If a member of your workforce, another guest or a Target Hospitality employee becomes ill, we will isolate them to their rooms and initiate recommended protocols, including communication with you. We are doing our best to plan for any scenario.

As an organization, we continue to monitor this ongoing situation for any further developments relating to the spread and severity of the coronavirus, and will continue to follow closely the advice recommendations of the World Health Organization, CDC, local governments and relevant health authorities. Please know that the steps that we are taking, and the ones that we are prepared to take, are designed to protect our guests and staff.

Our team remains fully committed to best serving you and your workforce now and always. If you have any questions or concerns please don't hesitate to reach out. Thanks in advance for your trust in our capabilities and for being a loyal guest.

Sincerely,

Target Hospitality

## COLD AND FLU PREVENTION STEPS

- Wash hands often (Scrub for at least 20 seconds using soap and water or an alcohol-based cleaner.) Although that seems simple, it remains the number one recommendation by the CDC, W.H.O, and other health authority's for prevention against the illness.
- Cover your cough. Use a tissue to cover your mouth and nose when you cough or sneeze. Use your sleeve if you do not have a tissue.
- Avoid germs by steering clear of others who are sick. Limit social contact.
- If you are feeling sick contact your supervisor and share with them your symptoms.
- Avoid common and high traffic areas when possible.



## STEPS TO TAKE IF YOU ARE FEELING SICK

1. Contact your supervisor and share with them your symptoms.  
(Common symptoms are fever, cough, and shortness of breath)
2. Seek proper medical attention through your nearest hospital or healthcare provider.
3. Continue to wash your hands frequently and be conscious if you are touching what others will also touch.
4. Cover your cough or sneeze with a tissue to reduce the spread of general sickness and wash your hands as soon as possible.
5. Avoid sharing personal items like water bottles, clothing, towels, and or bedding with other people.
6. Avoid common and high traffic areas when possible.
7. Seek prompt medical attention if your symptoms continue to get worse.



## PASOS PARA PREVINIR EL RESFRIO Y LA GRIPA

- Lávese las manos a menudo (Fregar la manos durante al menos 20 segundos con agua y jabón un limpiador a base de alcohol.) Aunque esto parece sencillo, sigue siendo la recomendación número uno de el CDC, W.H.O. y otras autoridades de salud para la prevención contra la enfermedad.
- Cúbrete la tos. Use un pañuelo para cubrirse la boca y la nariz cuando tose o estornude. Use su manga si no tiene un pañuelo.
- Evite los gérmenes y alejese de otras personas enfermas. Limite el contacto social'.
- Si se siente enfermo, póngase en contacto con su supervisor y compárta sus síntomas.
- Evite áreas comunes y de alto tráfico cuando sea posible.



## PASOS A SEGUIR SI SE SIENTE ENFERMO

1. Póngase en contacto con su supervisor y comparta con ellos sus síntomas. (Los síntomas comunes son fiebre, tos y dificultad para respirar).
2. usque atención médica adecuada a través de su hospital o proveedor de atención médica más cercano.
3. Continúe lavándose las manos con frecuencia y sea consciente si está tocando lo que otros también tocarán.
4. Cúbrase la tos o estornude en un pañuelo de papel para reducir la propagación de la enfermedad general y lávese las manos lo antes posible.
5. Evite compartir artículos personales como botellas de agua, ropa, toallas y sábanas con otras personas.
6. Evite las áreas comunes y de alto tráfico cuando sea posible.

